



Academic Registrar

Salary Scale: Senior Manager Pay (Competitive Salary)

(Post Reference NU6925)

Vice-Chancellor

Professor Jackie Dunne



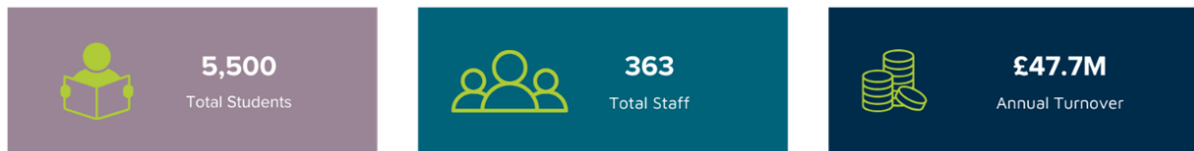
Birmingham Newman University is located on Genners Lane, Bartley Green, Birmingham, West Midlands, B32 3NT.

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At Birmingham Newman University, we believe in the power of education to transform lives and in the potential of every individual. Our vision is to provide an inclusive and supportive environment where people are recognised, encouraged, and empowered to make a meaningful difference in their communities, industries, and the wider world.

Students, staff, and partners are more than just a number – they are recognised, encouraged, and empowered to create meaningful change. We believe that education is transformative, enabling students to see the world in new ways and to make a positive difference within it.

Building upon our Catholic heritage since 1968, Birmingham Newman has grown into a modern, inclusive university that welcomes people from all backgrounds and world views. Our values remain central to everything we do, serving as a foundation for a vibrant, diverse, and forward-looking academic community. We are proud of this heritage and continue to champion fairness, equality, and opportunity in everything we do.



We take pride in our diverse, friendly, and inclusive environment, where every student is valued, supported, and encouraged to achieve their goals. We put student success and wellbeing at the centre of everything we do, made possible by the expertise and professionalism of our dedicated staff community. Our future is shaped by a clear vision and a set of goals that reflect both our mission and our ambition, to be **the leading university in inclusive education for the graduate workforce of tomorrow**. At the heart of this is our commitment to **a values-driven, high-quality university education**.

Our focus on partnership with students and staff underpins everything we do, and this is reflected in national recognition of the quality of our student experience. We have recently been named The Times and Sunday Times University of the Year for Social Inclusion (2026), ranked 1st in England for Student Satisfaction in the Complete University Guide (2025), and named West Midlands University of the Year by WhatUni (2025). In the National Student Survey (2025) we also placed in the top ten in England for full-time student satisfaction for the second consecutive year.

We are proud to be among the top UK universities for widening participation, coming 6th in the HEPI Social Mobility Index (2024). Ninety-nine per cent of our students come from non-selective state schools, 72% are the first in their family to attend university, and over 45% come from Black, Asian, or minority ethnic backgrounds. This diversity is a strength of our community and central to our mission.

Over the past ten years our modern single-site campus, eight miles southwest of Birmingham city centre, has benefited from a significant programme of ongoing capital investment. We have built teaching, learning, and social spaces that are deliberately designed to support our community of staff and students to interact and learn together. Our portfolio of taught courses has also expanded in that time, reflecting our strategic goal of growing the university

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in ways that meet pressing social and economic needs of our region. Our specialist teaching spaces in Nursing and Allied Health, Teaching, Psychology, Sport, Law, and Computing support learning that produces highly-skilled practitioners from diverse backgrounds.

Birmingham Newman University is more than a place of study or work. It is a community rooted in care, respect, and ambition for our staff our students and the University as a whole; where staff and students work together making a difference not only in their own lives, but in their communities, professions, and the wider world.

Job Description

Job Title: Academic Registrar

Grade: Senior Manager

Salary: £77,951 - £87,968

Hours: Full Time, 37 hours per week

Department: Academic Registry

Reporting to: Deputy Vice-Chancellor

Responsible for:

The Academic Registrar leads all aspects of student administration at the university and is ultimately accountable to the Deputy Vice-Chancellor for the management of the student contract.

Underpinning this responsibility, the Academic Registrar has oversight and responsibility for all administration processes underpinning the student journey, including their registration and enrolment and the conferment of academic awards. Acting with and through Senate as appropriate, the Academic Registrar upholds the value of our academic awards through the management of student data.

Underpinned by the effective delivery of academic quality enhancements and accurate student record keeping, the Academic Registrar is responsible for the university maintaining ongoing registration requirements relating to all matters of academic quality. The Academic Registrar achieves these aims through their effective management of the Academic Registry team, and their close collaboration with other Directorates as required.

Key Duties and Responsibilities:

1. Academic Registrar Role:

- i) To provide strategic leadership for staff and budgets in Academic Registry, in the pursuit of the University's strategic goals, priorities and KPIs
- ii) To lead on the provision of customer focused, compliant, and coordinated professional services across Academic Registry.
- iii) To work at a senior level with members of ULT and UMT on ensuring successful student outcomes, as well as the delivery and achievement of the University's strategic goals, priorities and KPIs, and ensuring objectives of Academic Registry are suitably aligned.

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- iv) Ensure that the University's contract with individual students in relation to academic matters is clear, fair and meets all necessary internal and external requirements
- v) Ensure the security of the main procedures and processes which govern the standards of the University's awards are properly recorded and well communicated, particularly in line with external requirements such as those of the Office for Students to ensure full compliance.
- vi) Ensuring Academic Registry processes are efficient, flexible and student-centred and co-ordinated in line with the academic calendar and student lifecycle;
 - a. Ensure that processes relating to enrolment and re-enrolment are effective and well-supported, in line with the University's recruitment, admission and retention of students
 - b. Working with Academic Schools to ensure teaching is timetabled efficiently and appropriately, maximising estate resources and agreed priorities with due regard for the student experience
 - c. Be responsible for the accuracy and quality of student record data, to enable regulatory data return, and to produce management information data to support strategic planning and operational delivery across the University.
 - d. Ensure that student assessments are well-managed, that outcomes are fair and accurately recorded, that assessment boards function effectively and efficiently, and that the provision of transcripts is accurate in line with academic regulations
 - e. Ensure that individual student issues (such as mitigating circumstances, student disciplinary cases, and complaints and appeals) are handled in a fair and appropriate manner
 - f. Work as necessary with colleagues in other areas, to ensure that the University deals efficiently and effectively with student complaints and follows all guidance issued by the Office for the Independent Adjudicator (OIA).
- vii) Work as necessary with colleagues in other areas, to ensure that the University meets the requirements of UK Visas and Immigration (UKVI) for Highly Trusted Sponsor (HTS) status, and for the monitoring of student attendance and engagement necessary to maintain this.
- viii) Act as institutional lead for all student matters relating to the Competition and Markets Authority (CMA), underpinned by accurate programme information and documented processes as laid out in the student contract
- ix) Manage adherence to all institutional academic processes and regulations within the University, ensuring all academic policies remain compliant and up to date, and compliant with the statutory requirements of the relevant regulators including (but

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not exclusively) the Office for Students, UKVI, SLC, HESA, OIA, Department for Education, and the Competition and Markets Authority.

- x) Work strategically to achieve the University's goals, and optimise the student experience, with other Directorates such as Student Success, IT, the University Secretary's Office, Library, and Student Recruitment, providing strategic leadership for systems associated with efficient student administration.
- xi) Working in partnership with the School Office(s) to ensure timely and integrated student administration, in alignment between the responsibilities of Academic Registry and the academic Schools
- xii) Working in partnership with the University Secretary, oversee the effectiveness and operation of academic governance structures and protocols.
- xiii) Oversee the implementation of academic regulations and provide leadership in relation to implementation of external regulatory frameworks associated with our academic provision
- xiv) Oversee and monitor external academic partnerships, acting in concert with the Collaborative Partnerships Registrar as the senior points of contact for all collaborative partners.

2. Corporate (management) role:

- i) The Academic Registrar is responsible for a range of activities and roles including providing line management (through delegation as appropriate) to all staff in Academic Registry. The role will also involve working with the University Secretary around a range of matters including compliance, regulation, and OfS conditions of registration.
- ii) As a Senior Manager (and member of the University Management Team), the post holder has a responsibility to ensure that policies and procedures are followed and that staff receive appropriate induction, training and support, that absence is managed and recorded and that their direct reports receive an annual appraisal.
- iii) To ensure compliance with legislative requirements, University policy, health and safety regulations and best practice across the service area.
- iv) In accordance with the University's Information Security Policy, the post holder will be dealing with 'restricted information' and 'highly restricted information' as part of their duties.
- v) Ensure that an effective programme of training is offered on an ongoing basis to all members of staff, and specific stakeholders.
- vi) Represent the University internally and externally as required by the Deputy Vice-Chancellor

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2. Health & Safety:

- Under the Health & Safety at Work Act 1974 the post holder must take reasonable care of their own health and safety and that of any other person who may be affected by their acts or omissions. The post holder must also co-operate with the University on all matters concerning health and safety and not interfere with, or misuse, anything provided for the purpose of health, safety or welfare. The post holder must follow Health & Safety requirements in line with their training and instruction, and report to management any unsafe acts or conditions, defects in equipment or facilities that have the potential to affect health and safety. The post holder must report to management any injuries they receive whilst at work.
- Where post holders line manage staff and services, they will be responsible for the health, safety and welfare of those staff and services in accordance with the University's Health & Safety Organisational Arrangements.

3. General Terms

- Variation to Job Description

This job description summarises the main duties and accountabilities of the post and is not exclusive. The post holder may be required to undertake other duties of a similar level of responsibility. It is anticipated that this job description will change over time in accordance with the needs of the role and the post holder will be consulted on any proposed amendments. Therefore, University reserves the right to vary the duties and responsibilities of its employees within the general conditions of employment and related matters. Thus, it must be appreciated that the duties and responsibilities outlined above may be altered as required to meet the changing needs of the service.

- It is a condition of employment that staff will not disclose any information obtained in the course of their duties other than to those entitled to receive it. The post holder must ensure that the confidentiality of personal data remains secure and that 'restricted information' or 'highly restricted information' to which they have access remains confidential during and after their employment at Birmingham Newman University. All staff must undergo appropriate data protection training as defined by the University's Data Protection Policy and comply with the University's Information Security Policy and IT User Policies including the General Conditions of use of Computing and Network Facilities, Bring Your Own Device Policy and Wireless Networking Policy.
- The University is committed to equality of opportunity. All staff are required to comply with current legislation, University policies and good practice guidance.
- All staff are required to act in a way that safeguards the health and wellbeing of children and vulnerable adults at all times. The post holder must be familiar with and adhere to appropriate safeguarding policies and guidance and participate in related mandatory/statutory training. Managers have a responsibility to ensure their team

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- members understand their individual responsibilities with regard to safeguarding children and vulnerable adults.
- All staff are required to participate in the University appraisal process and should ensure they are familiar with the process, attend the mandatory training and plan time to prepare for their appraisal. Following the appraisal, staff are expected to undertake in any necessary learning and development and work towards the objectives that have been set.
- The University expects staff to attend any training designated as mandatory and to undertake learning and development activities to support their role.
- All absence from work must be reported in accordance with the University's Absence Management Policy and recorded on iTrent and staff are expected to be familiar with and follow the Policy.
- The University acknowledges its responsibility to provide a safe, smoke free environment, to its employees, service users and visitors. It is the policy of the University not to allow smoking on University premises other than in specifically designated areas.

4. Person Specification

Criteria	Essential	Form of Assessment	Desirable	Form of Assessment
Educational Qualifications and Training	Undergraduate Degree. Evidence of relevant continuous professional development and active memberships or affiliations with relevant external associations or networks.	Application Form	Postgraduate Degree qualification or equivalent	Application Form
Relevant work experience and/or knowledge	Experience and Knowledge of HE regulatory and governmental requirements and major policy	Application Form/interview	Demonstrable success in delivering measurable advancement of excellence in	Application Form/interview

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	issues in the sector Knowledge of all QAA Advice and Guidance, OfS conditions of registration, and legal issues which affect HE Knowledge and experience of handling student complaints and the OIA, and ability to apply in the context of the University Knowledge and experience of successfully managing each of the areas in Academic Registry Knowledge and experience of OfS registration and ongoing monitoring requirements Experience and knowledge of PRSB requirements and DfE requirements Specialist knowledge in relation to CMA and OfS requirements Experience and knowledge of the		learning, teaching and/or student experience. An understanding of accreditation of professional courses Excellent knowledge and understanding of the higher education environment, internationally Track record of effective engagement with a range of stakeholders overseas Member of AHUA Member of ARC	
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	requirements of collaborative provision Experience of making a strong contribution to a relevant external regional or national network Track record of leading institution-wide change or continuous improvement			
Relevant and/or Specific skills required	An ability to build effective relationships at all levels and to engender trust with a variety of stakeholders including colleagues, students, collaborative partners, and external representatives in the UK and overseas. An ability to lead through influence and persuasion. Proven highly developed interpersonal and diplomacy skills with an ability to negotiate win-win outcomes with key partners.	Application Form/Interview	An open and collaborative nature, able to establish quickly good relationships with people including senior staff.	Application Form/Interview

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Personal qualities and attributes	Ability to operate strategically and translate to operational practice Management skills to provide substantial contributions to leadership Self-motivated and able to motivate others Good people management skills and empathy and support Managing competing deadlines in tight deadlines Resilience and confident in operating flexibly and pragmatically in the face of shifting expectations and pressures	Interview		Interview

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General Terms & Conditions of Employment

This post is a full-time appointment, offered on a permanent basis. The appointment is subject to meeting all pre-employment clearances and requirements of the Person Specification.

All new employees undergo a period of probation in accordance with the University Probationary Scheme and confirmation of employment is dependent on the satisfactory completion of that probationary period.

The standard hours of work are based on 37 hours per week for Professional and Support Staff and 35 hours per week for Academic Staff. Your line manager will discuss with you the required working hours.

The University holiday year runs from January to December for Professional and Support Staff and from September to August for Academic Staff. The post carries an entitlement to 35 working days (for a full-time position, otherwise pro rata) of paid leave during the course of the holiday year (pro rata if the appointment is made during the holiday year), in addition to Statutory Bank Holidays. There may also be discretionary days and days when the University is closed on particular dates in the interests of efficiency.

Disclosure and Barring Service

It is a condition of employment that all relevant posts are vetted by the Disclosure & Barring Service (DBS) and if it applies to this appointment, you will be required to undertake a DBS check. The University will pay the fee for this service. Any false declarations or any findings from the Disclosure could affect the suitability for employment.

Pension and Auto Enrolment

If you meet the criteria set out below and are not already an active member of any of our pension schemes, the University is required to auto-enrol you into a suitable pension scheme.

The criteria for auto-enrolment are:

- Age - if you are 22 or over but no more than State Pension Age
- Earnings - a minimum of £10,000 per year
- Working in the UK

The pension schemes supported by Birmingham Newman University are:

- <https://www.teacherspensions.co.uk> - Teachers' Pension Scheme for academic staff
- <http://aviva.co.uk> - Aviva Scheme for professional and support staff
- <http://www.nestpensions.org.uk> - National Employment Savings Trust, NEST for staff not eligible to join either of the above schemes

You will be auto-enrolled into the [National Employment Savings Trust](#) (NEST) unless you are an academic and eligible to contribute to TPS, or other member of professional and support staff employed on a substantive contract of employment, in which case you will be auto-

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enrolled into Aviva, our defined contributory scheme. You will receive a notice from the University Payroll Department telling you that you have been auto enrolled and advising you of your options, including the right to opt out. Once you have been auto-enrolled, you will have an option to opt-out of the pension scheme and receive a refund of your first contribution. There is a time limit of one month in which to do this, and you will have to contact your pension scheme to make this happen; **the University is prohibited, by law, from helping you to opt-out.**

Staff Benefits

We offer a wide range of Staff Benefits including 35 days annual leave entitlement plus bank holidays (pro rata for part time posts), pension scheme, chaplaincy and spiritual care, library services, free on-site parking, discounted travel scheme, cycle to work scheme, employee assistance programme, occupational health and counselling services and staff development opportunities. Further details of the full range of staff benefits available can be found on our website: [Birmingham Newman University - Jobs - Staff benefits](#) or please contact the Human Resources Department.

Procedure for Application

Application forms should be completed and submitted online via the Application Form link for each advertised post. CV's and covering letters are not accepted as part of the application process unless explicitly stated. Considerable emphasis is placed in the shortlisting process on how candidates demonstrate in their application that they possess the qualifications, experience, skills and qualities which are required for the post.

Application forms should therefore refer explicitly to how you meet the essential and desirable criteria for the post you are applying for.

The University is an Equal Opportunity Employer, and we operate the Disability Confident Employer Standard which amongst other things guarantees an interview to disabled applicants who meet the essential criteria of the job specification.

Two referees should be identified who must be people who can comment authoritatively on you as a person and as an employee in relation to the level of the post and must include your current or most recent employer or their representative. You must disclose whether you are related to any employee of the University, or to any member of the Council. Canvassing for appointment disqualifies you from being selected for interview or being appointed to the post in question.

Should you be selected for interview please be aware that we are unable to reimburse interview expenses. If you have not heard from us within four weeks of the advertised closing date, please assume that you have not been shortlisted on this occasion.

Closing date for applications: 23rd January 2026

Interviews will take place on 24th February 2026

Privacy Notice

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Birmingham Newman University collects and processes your personal data in order to take steps at your request prior to entering into a contract and so that it can meet its statutory and legal obligations. For further information about how Birmingham Newman University processes and protects personal data please refer to [Policies and procedures - Birmingham Newman University](#)